Cable Television Advisory Committee Meeting Minutes – April 4, 2016

In Attendance (Absent member marked by "X")

Councilman Charles Onyeijiaka X

Bruce McCracken X

Kirkman Frost

Ben Jalloh X

Kadeem Mansaray X

Jerry George X

Barbara Cook

Joyce Miller

- The meeting was called to order at 7:10 p.m. Roll was called.
- The minutes of the March 7, 2016 meeting was approved.

OLD BUSINESS

- Membership:
 - a. After the March meeting, Patricia Stanley confirmed that she will continue as the Board of Education liaison.
- Selection of Chair
 - a. Item was not discussed.
- Verizon expansion
 - a. Joyce had an official response from the Verizon rep on their expansion plans into Franklin. She shared it with the committee, put it in the Township newsletter, and added it to the draft of the committee's frequently-asked questions on the Township website.

The response was:

Under their agreement with the State of New Jersey, Verizon is required to provide service to 70 selected public entities in the State; New Brunswick and Princeton are two that must have 100% service. This service "bleeds" into some areas of Franklin. As Verizon continues the work in these neighboring communities, service will become available to some additional areas in Franklin. According to the Verizon representative, there are no current plans to expand into all areas in the Township.

- Comcast Franchise Agreement
 - a. There was a question about expansion beyond 100 feet to residents' homes. There is no mention of that in the Township ordinance. The question will be added to the frequently-asked questions when the new agreement is published.
- Website Updates
 - a. Kirk updated the frequently-asked questions from the March meeting discussion. They were sent to the committee for review.
 - b. Using those notes, a draft was prepared to send to the committee for acceptance. The committee members will have until April 11 to added suggestions or corrections. After that date, the existing and outdated website questions will be taken down and replaced with the updated version.

- Resident Complaints
 - a. Kirk and his neighbors had a five-hour outage. When he called Comcast, the representative said "We didn't know about it, since no one reported it." Kirk said, "Well, I'm reporting it now." The representative went back and forth about the lack of service and said they needed Kirk's neighbors to call in to report the problem as well. Kirk was going to make a formal complaint to the Office on Cable Television.

NEW BUSINESS

Comcast dropped the YES channel which carries the New York Yankees baseball
games. The question was asked about whom the residents would complain about
channel changes. The one answer was that residents should complain to their
provider (Comcast in this case). Joyce was going to verify with the Office on
Cable Television that this was not an issue they deal with.

PUBLIC COMMENT

• None.

Meeting adjourned at 8:40 p.m.

• The next meeting is scheduled for 7:00 p.m., Monday, May 2, 2016